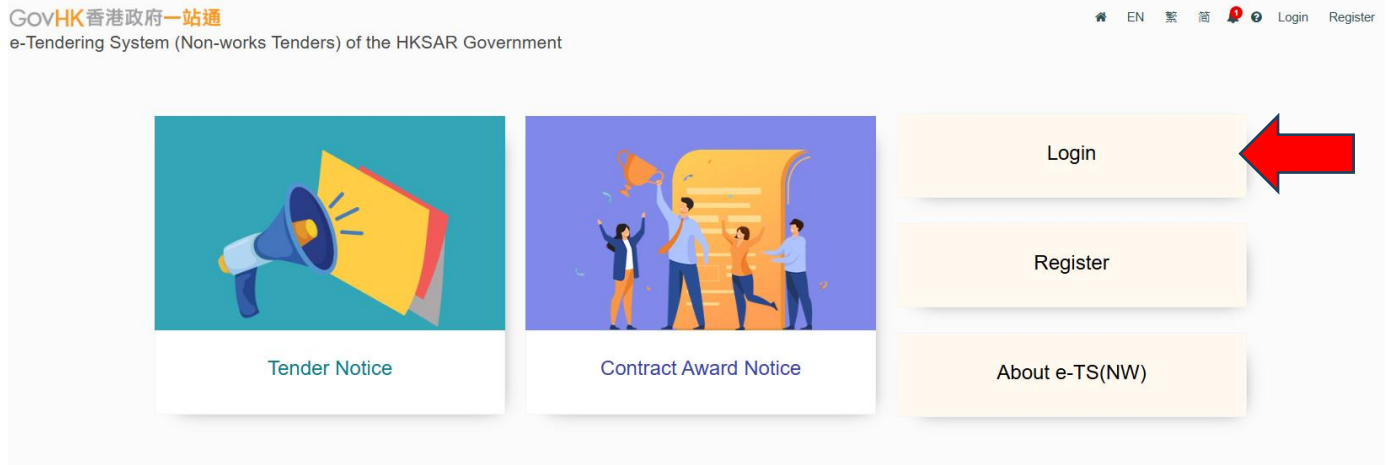
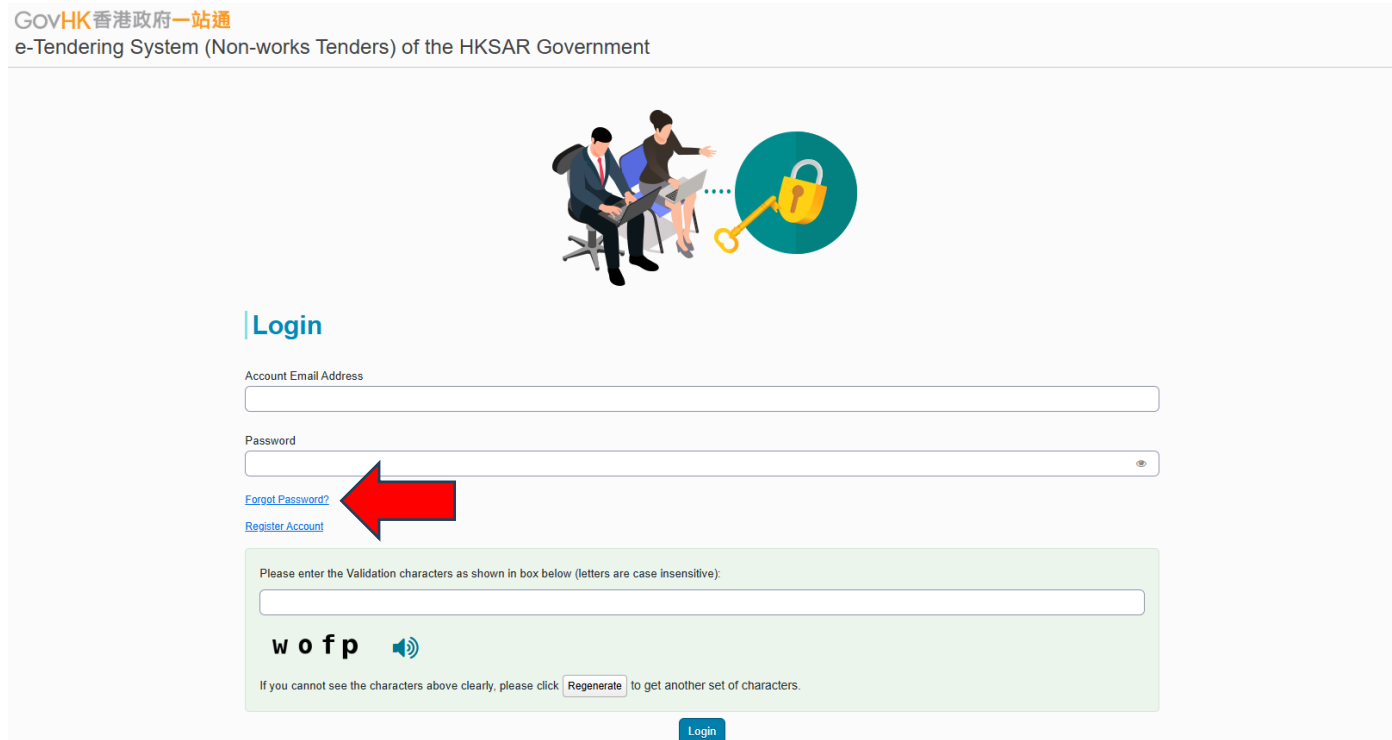


## Forgot Password

**Step 1** – Launch the e-Tendering System (Non-works Tenders) and click “**Login**”.



**Step 2** – On the <Login> page, click “**Forgot Password?**”.



## e-Tendering System (Non-works Tenders)

**Step 3** – Input the Account Email Address and the validation characters generated by the System, then click “**Submit**”.


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### Reset Password

Account Email Address

Please enter the Validation characters as shown in box below (letters are case insensitive):

**z T k 4** 

If you cannot see the characters above clearly, please click [Regenerate](#) to get another set of characters.

[Back](#)

[Submit](#)



**Step 4** – Input the PIN that the System sent to your Account Email Address and click “**Submit**” to proceed.

Note: If you cannot receive the PIN within 10 minutes, please click “**Resend PIN**”.

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The System has sent a PIN to your account email address. Please enter the PIN to proceed and do not disclose it to other persons.

PIN

If you cannot receive the PIN within 10 minutes, please press the "Resend PIN" button below. Remaining time: 9:57 minute(s).

[Back](#)

[Resend PIN](#)

[Submit](#)



## e-Tendering System (Non-works Tenders)

**Step 5** – Set up a new password according to the security requirements mentioned under “Points to Note” and re-enter the new password. Click “**Submit**”.

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Please set a password for your account:

New Password \*

Re-enter New Password \*

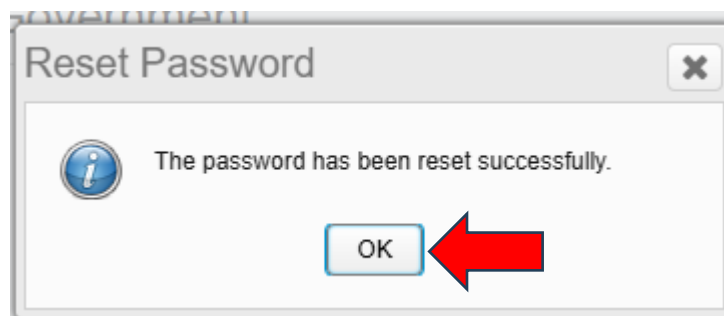
### Points to Note

1. To better protect your account, do not share your password with anyone and never use the same password that you have used previously.
2. For security purposes, your new password must have at least ten characters.
3. The password must contain characters from at least three of the following four criteria:
  - o upper case letters: A through Z
  - o lower case letters: a through z
  - o numbers: 0 through 9
  - o non-alphanumeric characters, such as !@#%\$

Back Submit



**Step 6** – The dialog box below will be displayed after the password has been reset successfully. Click “**OK**”.



## e-Tendering System (Non-works Tenders)

**Step 7** – The login page will then be displayed. You can login with the new password.

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e-Tendering System (Non-works Tenders) of the HKSAR Government



### Login


Account Email Address

Password

[Forgot Password?](#)

[Register Account](#)

Please enter the Validation characters as shown in box below (letters are case insensitive):

**f V X 6** 

If you cannot see the characters above clearly, please click [Regenerate](#) to get another set of characters.


Login

*Reset Password After Login*

**Step 1** – After logging in, the <My Tender> page will be displayed. In the menu bar, select “**Manage Account**” and click the sub-menu item “**Account Details**” to view and/or update account information.

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[My Tender](#) | [Manage Account](#) ▼ | [Activate AAM](#) | [Tender Notice](#) ▼ | [Contract Award Notice](#)

**> Account Details** 

**My Tender**

Notified Tenders  
  New Tender Information Issued  
  Downloaded Tender Documents  
  Submitted Tenders  
  All Tenders

**Points to Note**  
List of tenders that you have been notified by the procuring bureau/department via e-TS(NW)

Procuring Bureau/Department	Tender Issue Date	Tender Closing Date	Tender Reference	Subject	Procurement Type	Status	Tender Submission via e-TS(NW)
Food and Environmental Hygiene Department	19 May 2026 (Hong Kong Time)	29 July 2026 12:00 Noon (Hong Kong Time)	FEHD_2026_001	Provision of Pest Control Services for Markets in Wong Tai Sin District	Goods	On-going	Yes

**Step 2** – On the <Manage Account> page, click “**Change Password**”.

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[My Tender](#) | [Manage Account](#) ▼ | [Activate AAM](#) | [Tender Notice](#) ▼ | [Contract Award Notice](#)

**Manage Account**

**Email Address**      testing01@gmail.com

**Company Name / Identify**

(in English)      A & R Engineering Company Limited

(in Traditional Chinese)

(in Simplified Chinese)

**Address of Registered Office / Place of Business**

(in English)      Flat 1 - 2, Block A, 8/F., Po Yip Building, 62 - 70 Texaco Road, Tsuen Wan, New Territories.

(in Traditional Chinese)

(in Simplified Chinese)

**Contact Telephone Number**      94432341

**Name of Contact Person**

(in English)      Martin

(in Traditional Chinese)


(in Simplified Chinese)

## e-Tendering System (Non-works Tenders)


Post Title of Contact Person  
(in English) Manager  
(in Traditional Chinese)  
(in Simplified Chinese)

AAM activation ● Not activated

Account Status ● Active

Linked with "IAM Smart" ● Linked 

[Edit Account Details](#) [Change Password](#)



**Step 3** – Input the existing password, set up a new password according to the security requirements mentioned under “Points to Note” and re-enter the new password. Click “**Save**”.

Address of Registered Office / Place of Business

Change Password

**Change Password**

Existing Password


New Password

Re-enter New Password

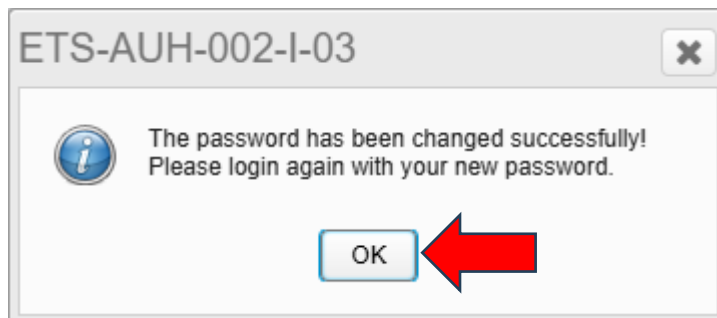
**Points to Note**

1. To better protect your account, do not share your password with anyone and never use the same password that you have used previously.
2. For security purposes, your new password must have at least ten characters.
3. The password must contain characters from at least three of the following four criteria:
  - upper case letters: A through Z
  - lower case letters: a through z
  - numbers: 0 through 9
  - non-alphanumeric characters, such as !@#%\$

[Cancel](#) [Save](#)



**Step 4** – The dialog box below will be displayed after the password has been changed successfully. Click “**OK**”.



## e-Tendering System (Non-works Tenders)

**Step 5** – The login page will then be displayed. You can login with the new password.

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e-Tendering System (Non-works Tenders) of the HKSAR Government



### Login


Account Email Address

Password

[Forgot Password?](#)

[Register Account](#)

Please enter the Validation characters as shown in box below (letters are case insensitive):

**f V X 6** 

If you cannot see the characters above clearly, please click [Regenerate](#) to get another set of characters.

Login